Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number** 03P001	**(X3) Date Survey Completed** 05/21/2026
Name of Provider or Supplier Donor Network Of Arizona	**Street Address, City, State** 2010 West Rio Salado Parkway, Tempe, AZ	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	**Summary Statement of Deficiencies** (Each deficiency should be preceded by full regulatory or LSC identifying information)
Z0120	QUALIFICATIONS CFR(s): 486.326(a)(3) The OPO must have credentialing records for physicians and other practitioners who routinely recover organs in hospitals under contract or arrangement with the OPO and ensure that all physicians and other practitioners who recover organs in hospitals with which the OPO has agreements are qualified and trained. This STANDARD is not met as evidenced by: Based on donor medical record review, policy review, and staff interviews, it was determined that the OPO failed to follow their operational policy and ensure the qualifications of the physician who recovered organs were verified prior to organ recovery. This failed practice affected 1 of 10 donors whose medical records were reviewed (DCD2) and had the potential for unqualified surgeons recovering organs with the potential result of loss of transplantable organs. Findings include: OPO policy number DP-OR06 and titled, CREDENTIALING AND QUALITY MONITORING OF PHYSICIANS AND SURGEONS with an effective date of 11/10 /2025 was reviewed. The policy stated, 6.4.2. The DNA ORC/ODC will access the ACIN database (http://acin.aopo.org) and verify that the surgeon is credentialed to recover the intended organs within the sending transplant centers code Note: The surgeon must be active in the ACIN database and must have a DateInActive in the future to procure organs in Arizona. If there is no entry in the DateInActive field, then the surgeon may not recover organs without an ACIN-credentialed surgeon present. 6.4.3. Using the ACIN, the ORC/ODC will create a PDF with the surgeons credentialing information and email the PDF to the CRS team. Note: ACIN credential

	verifications are time-stamped and must be completed before the recovery begins. 6.4.4. The Clinical Review Specialist (CRS) team will upload a copy of each ACIN verification in the donor medical record. This policy was not followed. Examples include: DCD2 was an organ donor on 4/12/2026 and their medical record was reviewed. It was noted that their heart was recovered and the surgeon was listed. There was no verification in the donor medical record of the surgeons credentials prior to recovery of the organ. Donor record DND2 was reviewed with the MODO6 on 05/19/2026 beginning at 2:11 PM. The MODO6 was asked to locate the surgeons credential verification in donor record DND2 and agreed there was no record of verification of the surgeon credentials prior to organ recovery in DND2s donor chart. AVPCS1 was asked to provide evidence that surgeon credentials were verified prior to organ recovery for donor DND2 on 05/20/2026 at 4:21 PM. The AVPCS1 explained they were unable to provide evidence of surgeon credential verification prior to recovery of organs for a surgeon who recovered organs from DND2. The OPO failed to ensure all surgeons who recovered organs from donors had their credentials verified prior to organ recovery.