

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 52P002	(X3) Date Survey Completed 03/24/2022
Name of Provider or Supplier Versiti Wisconsin	Street Address, City, State 638 North 18th Street, Milwaukee, WI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies (Each deficiency should be preceded by full regulatory or LSC identifying information)
E0000	An unannounced, onsite Medicare recertification survey was conducted at Versiti Wisconsin, Inc. in Milwaukee, Wisconsin on March 21-24, 2022 by a Federal survey team. The supplier was found to be in substantial compliance with the requirements for participation in Medicare at 42 CFR Subpart 486.360 for Emergency Preparedness.
E0030	<p>Names and Contact Information</p> <p>403.748(c)(1), 416.54(c)(1), 418.113(c)(1), 441.184(c)(1), 460.84(c)(1), 482.15(c)(1), 483.73(c)(1), 483.475(c)(1), 484.102(c)(1), 485.68(c)(1), 485.542(c)(1), 485.625(c)(1), 485.727(c)(1), 485.920(c)(1), 486.360(c)(1), 491.12(c)(1), 494.62(c)(1). [(c) The [facility must develop and maintain an emergency preparedness communication plan that complies with Federal, State and local laws and must be reviewed and updated at least every 2 years [annually for LTC facilities]. The communication plan must include all of the following:] (1) Names and contact information for the following: (i) Staff. (ii) Entities providing services under arrangement. (iii) Patients&#x27; physicians (iv) Other [facilities]. (v) Volunteers. *[For Hospitals at 482.15(c) and CAHs at 485.625(c)] The communication plan must include all of the following: (1) Names and contact information for the following: (i) Staff. (ii) Entities providing services under arrangement. (iii) Patients&#x27; physicians (iv) Other [hospitals and CAHs]. (v) Volunteers. *[For RNHCIs at 403.748(c):] The communication plan must include all of the following: (1) Names and contact information for the following: (i) Staff. (ii) Entities providing services under arrangement. (iii) Next of kin, guardian, or custodian. (iv) Other RNHCIs. (v) Volunteers. *[For ASCs at 416.45(c):] The communication plan must include all of the following: (1) Names and contact information for the following: (i) Staff. (ii) Entities providing services under arrangement. (iii) Patients&#x27; physicians. (iv) Volunteers. *[For Hospices at 418.113(c):] The communication plan must include all of the following: (1) Names and contact information for the following: (i) Hospice employees. (ii) Entities providing services under arrangement. (iii) Patients&#x27; physicians. (iv) Other hospices. *</p>

[For HHAs at 484.102(c):] The communication plan must include all of the following: (1) Names and contact information for the following: (i) Staff. (ii) Entities providing services under arrangement. (iii) Patients; physicians. (iv) Volunteers. *[For OPOs at 486.360(c):] The communication plan must include all of the following: (2) Names and contact information for the following: (i) Staff. (ii) Entities providing services under arrangement. (iii) Volunteers. (iv) Other OPOs. (v) Transplant and donor hospitals in the OPO's Donation Service Area (DSA).

This STANDARD is not met as evidenced by:

Based on document review and interview the Organ Procurement Organization (OPO) failed to ensure the OPO Disaster Control communication plan include all of the following names and contact information for 1) staff, 2) volunteers 3) complete list of donor hospitals in the OPO's designated service area (DSA). Findings include: Review of the documents titled 1) "Versiti Organ and Tissue Procurement Emergency Preparedness Plan" effective date: 12/27/21 Version 8-BCP00544, "Communication Plan" effective 11/1/16 Version 6-BCP01000, "Organ, Tissue and Eye Procurement Key Contacts List" effective 12/27/21 Version 8-BCP90005 revealed no evidence of contact information of staff, volunteers or a complete list of donor hospitals in the OPO's DSA. On 03/23/2022 E1 was interviewed at 9:50 am. and she/he confirmed the plan did not include contact information of staff, volunteers or a complete list of donor hospitals in the OPO's DSA.

E0031

Emergency Officials Contact Information

403.748(c)(2), 416.54(c)(2), 418.113(c)(2), 441.184(c)(2), 460.84(c)(2), 482.15(c)(2), 483.73(c)(2), 483.475(c)(2), 484.102(c)(2), 485.68(c)(2), 485.542(c)(2), 485.625(c)(2), 485.727(c)(2), 485.920(c)(2), 486.360(c)(2), 491.12(c)(2), 494.62(c)(2). [(c) The [facility] must develop and maintain an emergency preparedness communication plan that complies with Federal, State and local laws and must be reviewed and updated at least every 2 years [annually for LTC facilities]. The communication plan must include all of the following: (2) Contact information for the following: (i) Federal, State, tribal, regional, and local emergency preparedness staff. (ii) Other sources of assistance. *[For LTC Facilities at 483.73(c):] (2) Contact information for the following: (i) Federal, State, tribal, regional, and local emergency preparedness staff. (ii) The State Licensing and Certification Agency. (iii) The Office of the State Long-Term Care Ombudsman. (iv) Other sources of assistance. *[For ICF/IIDs at 483.475(c):] (2) Contact information for the following: (i) Federal, State, tribal, regional, and local emergency preparedness staff. (ii) Other sources of assistance. (iii) The State Licensing and Certification Agency. (iv) The State Protection and Advocacy Agency.

This STANDARD is not met as evidenced by:

Based on document review and interview the Organ Procurement Organization (OPO) failed to ensure the OPO Disaster Control communication plan included means for contact with Federal, State, Tribal, Regional and local emergency management agencies. Findings include: Review of the documents titled 1) "Versiti Organ and Tissue Procurement Emergency Preparedness Plan" effective date: 12/27/21 Version 8-BCP00544 "Communication Plan" effective 11/1/16 Version 6-BCP01000 "Organ, Tissue and Eye Procurement Key Contacts List" effective 12/27/21 Version 8-BCP90005 revealed no evidence of contact information of any Federal, State, Tribal, Regional or local emergency management agencies. On 03/23/2022 E1 was interviewed at 9:50 am. and she/he confirmed the plan did not include contact

information of any Federal, State, Tribal, Regional or local emergency management agencies.

E0037

EP Training Program

403.748(d)(1), 416.54(d)(1), 418.113(d)(1), 441.184(d)(1), 460.84(d)(1), 482.15(d)(1), 483.73(d)(1), 483.475(d)(1), 484.102(d)(1), 485.68(d)(1), 485.542(d)(1), 485.625(d)(1), 485.727(d)(1), 485.920(d)(1), 486.360(d)(1), 491.12(d)(1). *[For RNCHIs at 403.748, ASCs at 416.54, Hospitals at 482.15, ICF/IIDs at 483.475, HHAs at 484.102, REHs at 485.542, "Organizations" under 485.727, OPOs at 486.360, RHC/FQHCs at 491.12:] (1) Training program. The [facility] must do all of the following: (i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles. (ii) Provide emergency preparedness training at least every 2 years. (iii) Maintain documentation of all emergency preparedness training. (iv) Demonstrate staff knowledge of emergency procedures. (v) If the emergency preparedness policies and procedures are significantly updated, the [facility] must conduct training on the updated policies and procedures. *[For Hospices at 418.113(d):] (1) Training. The hospice must do all of the following: (i) Initial training in emergency preparedness policies and procedures to all new and existing hospice employees, and individuals providing services under arrangement, consistent with their expected roles. (ii) Demonstrate staff knowledge of emergency procedures. (iii) Provide emergency preparedness training at least every 2 years. (iv) Periodically review and rehearse its emergency preparedness plan with hospice employees (including nonemployee staff), with special emphasis placed on carrying out the procedures necessary to protect patients and others. (v) Maintain documentation of all emergency preparedness training. (vi) If the emergency preparedness policies and procedures are significantly updated, the hospice must conduct training on the updated policies and procedures. *[For PRTFs at 441.184(d):] (1) Training program. The PRTF must do all of the following: (i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles. (ii) After initial training, provide emergency preparedness training every 2 years. (iii) Demonstrate staff knowledge of emergency procedures. (iv) Maintain documentation of all emergency preparedness training. (v) If the emergency preparedness policies and procedures are significantly updated, the PRTF must conduct training on the updated policies and procedures. *[For PACE at 460.84(d):] (1) The PACE organization must do all of the following: (i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing on-site services under arrangement, contractors, participants, and volunteers, consistent with their expected roles. (ii) Provide emergency preparedness training at least every 2 years. (iii) Demonstrate staff knowledge of emergency procedures, including informing participants of what to do, where to go, and whom to contact in case of an emergency. (iv) Maintain documentation of all training. (v) If the emergency preparedness policies and procedures are significantly updated, the PACE must conduct training on the updated policies and procedures. *[For LTC Facilities at 483.73(d):] (1) Training Program. The LTC facility must do all of the following: (i) Initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected role. (ii) Provide emergency preparedness training at least annually. (iii) Maintain documentation of all emergency preparedness training. (iv) Demonstrate staff knowledge of emergency procedures. *[For CORFs at 485.68(d):](1) Training. The CORF must do all of the following: (i) Provide initial training

in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles. (ii) Provide emergency preparedness training at least every 2 years. (iii) Maintain documentation of the training. (iv) Demonstrate staff knowledge of emergency procedures. All new personnel must be oriented and assigned specific responsibilities regarding the CORF's emergency plan within 2 weeks of their first workday. The training program must include instruction in the location and use of alarm systems and signals and firefighting equipment. (v) If the emergency preparedness policies and procedures are significantly updated, the CORF must conduct training on the updated policies and procedures. *[For CAHs at 485.625(d):] (1) Training program. The CAH must do all of the following: (i) Initial training in emergency preparedness policies and procedures, including prompt reporting and extinguishing of fires, protection, and where necessary, evacuation of patients, personnel, and guests, fire prevention, and cooperation with firefighting and disaster authorities, to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles. (ii) Provide emergency preparedness training at least every 2 years. (iii) Maintain documentation of the training. (iv) Demonstrate staff knowledge of emergency procedures. (v) If the emergency preparedness policies and procedures are significantly updated, the CAH must conduct training on the updated policies and procedures. *[For CMHCs at 485.920(d):] (1) Training. The CMHC must provide initial training in emergency preparedness policies and procedures to all new and existing staff, individuals providing services under arrangement, and volunteers, consistent with their expected roles, and maintain documentation of the training. The CMHC must demonstrate staff knowledge of emergency procedures. Thereafter, the CMHC must provide emergency preparedness training at least every 2 years.

This STANDARD is not met as evidenced by:
 Based on interview and record review the Organ Procurement Organization (OPO) failed to ensure: 1) contracted employees completed Emergency Preparedness (EP) training for one of seven personnel records of contracted employees (C1) reviewed in a sample of eight personnel records reviewed. 2) 50 active volunteer's completed EP training. Findings include: Review of C1's personnel record revealed there was no documentation to indicate that C1 had completed Emergency Preparedness training. Interview with E1 on 3/23/2022 at 9:50 am revealed that contractors and volunteers are not provided Emergency Preparedness training. Interview with E2 on 3/23/2022 at approximately 3:40pm revealed that the OPO has approximately 50 active volunteers and that the volunteers do not complete Emergency Preparedness training. Review of a document titled "2021 -2022 Name of OPO Volunteer Roster" undated revealed the first and last names of 50 volunteers that status is marked active.

Z0000

An unannounced recertification survey was conducted by a Federal survey team at Versiti Wisconsin, Inc. in Milwaukee, Wisconsin on March 21-24, 2022. The supplier was found to be in compliance with the requirements for participation in Medicare at 42 CFR 486, Subpart for Organ Procurement Organizations